



LITERA

Clocktimizer

CASE STUDY

# How Leading South African Firm Webber Wentzel Transformed Operations with Clocktimizer

## PROBLEM

Webber Wentzel, a prominent law firm in South Africa with over 150 years of history, faced a critical challenge with its outdated Enterprise Resource Planning (ERP) system. Heavily customized and lacking cloud capabilities, the dated ERP system clashed with the firm's cloud-first principles. The decision was made to migrate to Evergreen, a system built on Microsoft Dynamics 365, to modernize operations.

The firm also implemented Litera's pricing analysis and budget tracking tool, Clocktimizer, in order to improve the quality of their timecard narratives, streamline their processes, and get structured data into their system. However, the disparity in data structures between Evergreen and Clocktimizer necessitated the creation of a new data warehouse and the rewriting of SQL queries to match Clocktimizer's. This required extensive coordination and technical expertise to ensure a smooth transition.

## SOLUTION

Webber Wentzel partnered closely with the Litera team to address data integration challenges and ensure the seamless operation of Clocktimizer within the new ERP environment. Leveraging Litera's expertise, the firm resolved data discrepancies and balanced numbers between Evergreen and Clocktimizer. The collaboration extended to configuring connectors and troubleshooting ingestion processes, ensuring optimal functionality and data accuracy.

## WEBBER WENTZEL

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With natural language processing, Clocktimizer accurately determines task codes from invoices for data-driven matter management, pricing, and budgeting that helps Webber Wentzel drive profitability. Clocktimizer enabled the firm to:

- Understand who does what, when, where, and at what cost to price with data-driven confidence, improve internal processes, and increase profitability
- Offer transparent service delivery, clear pricing, and top-tier matter management to clients
- Understand value, cost, and predictability based on historical matter data
- Become a data-driven collaborator with tools that enable them to respond in real-time to any incoming pricing request
- Manage all their matters in one place, from budget oversight to out-of-scope work notifications, and scale legal project management across the firm
- Get answers to questions in a few clicks—from their most profitable practice area to identifying time spent on activities



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## RESULTS

Through the successful integration of Clocktimizer with Evergreen, Webber Wentzel realized numerous benefits.

According to Deriann Koekemoer, Head of Enterprise Solutions at Webber Wentzel, “We ultimately chose Litera because it fit into our cloud-first principles. Since integrating Clocktimizer, we’ve significantly enhanced our ability to report on client and matter profitability, improved the quality of timecard narratives, and streamlined data input processes, optimizing operational efficiency and decision-making.”

Despite the complexities of migrating to Evergreen and integrating Clocktimizer, the firm, with the support of the Litera team, overcame obstacles and achieved its objectives. With Clocktimizer now fully operational within the Evergreen environment, Webber Wentzel looks forward to harnessing its full potential to drive innovation, improve client service, and maintain its position as a leading law firm in South Africa.

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**Deriann Koekemoer**

Head of Enterprise Solutions,  
Webber Wentzel

Learn more about Clocktimizer at [litera.com/products/clocktimizer](https://litera.com/products/clocktimizer) or scan the QR code to schedule a demo.



Litera has been a global leader in legal technology for 25+ years, helping legal teams work more efficiently, accurately, and competitively. As a leader in document workflow, collaboration, and data management solutions, we empower legal teams with simplified technology for creating and managing all their documents, deals, cases, and data.

For more information about Litera visit [litera.com](https://litera.com).